

**SECTION 1: CIA SUMMARY**

## Community Impact Assessment: Summary

### 1. Name of service, policy, function or criteria being assessed:

Assessment of impact of 2015/18 homeless strategy action plan

### 2. What are the main objectives or aims of the service/policy/function/criteria?

This CIA assesses the updated action plan linked to the Homeless Strategy 2013-18. It is a legal requirement to have a homeless strategy and the action plan was reviewed at mid point to take account of national and local changes.

#### Service overview:

To provide a comprehensive, multi-agency city wide service to those who are homeless or at risk of homelessness, with the primary focus being on prevention. If prevention is unsuccessful, the Local Authority has statutory duty to provide advice, assistance and accommodation under Housing Act 1996 and Homelessness Act 2002.

Services provided as to assist those who are homeless or at risk of homeless include advice services, accommodation services and housing support services (Floating support). The strategy has links to **Sub Regional Housing Strategy, Children's Plan, Domestic Abuse Strategy, Supported Housing Strategy, Tenancy Strategy and Private Sector Housing Strategy and Adult Social Care housing related support commissioning.**

Staff – All CYC staff attend Equalities training, Mental Health awareness, Updates to changes in legislation, Housing Benefits training and specialist legal updates. There is an external housing training programme to share good practice, ensure consistent advice is given and improve partnership working.

The review included consultation with staff, stakeholders and communities of interest (homeless and vulnerable consultation events).

### 3. Name and Job Title of person completing assessment:

Becky Ward, Service Manager Housing Options and Homelessness

#### 4. Have any impacts been Identified? (Yes/No)

Individual CIA's required for significant projects which will highlight any potential

#### Community of Identity affected:

Vulnerable:  
statutory  
homeless,

#### Summary of impact:

General impact will be to ensure customers can access services which meet their individual needs

impact	disabled, older people, rough sleepers, people with mental health issues, young people, BME communities	
<b>5. Date CIA completed 28/8/15</b>		
<b>6. Signed off by:</b>		
<p><b>7. I am satisfied that this service/policy/function has been successfully impact assessed.</b></p> <p><b>Name:</b></p> <p><b>Position:</b></p> <p><b>Date:</b></p>		
<b>8. Decision-making body:</b>	<b>Date:</b>	<b>Decision Details:</b>
<p><b>Send the completed signed off document to <a href="mailto:ciasubmission@york.gov.uk">ciasubmission@york.gov.uk</a> It will be published on the intranet, as well as on the council website.</b></p> <p><b>Actions arising from the Assessments will be logged on Verto and progress updates will be required</b></p>		

## Community Impact Assessment (CIA)

**Community Impact Assessment  
Title:**

**Homeless Strategy Action Plan update**

What evidence is available to suggest that the proposed service, policy, function or criteria could have a negative (N), positive (P) or no (None) effect on quality of life outcomes? (Refer to guidance for further details)

Can negative impacts be justified? **For example: improving community cohesion; complying with other legislation or enforcement duties; taking positive action to address imbalances or under-representation; needing to target a particular community or group e.g. older people.** NB. Lack of financial resources alone is NOT justification!

### Community of Identity: Age

Evidence	Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
<p>Homeless services are available to all independent adults 16+ (i.e. end of school year).</p> <p>We employ 2 youth homeless workers (16 and 17) (to fulfil duties under Children Act 1989 and Housing Act 1996)</p> <p>There are a number of older people access services and we currently employ an older persons housing specialist (2 year pilot)</p>	<p>Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport.</p>	<p><b>Positive is actions completed</b></p>	<p><b>Negative, possible cessation of pilot project</b></p>

Details of Impact	Can negative impacts be justified?	Reason/Action	Lead Officer	Completion Date
Impact of homelessness on older people may involve joint working with Adult Social care	Y	Both services adhere to statutory responsibilities. <i>Intention of action plan is to improve joint working. Individual work / referral / case conference / safeguarding. Action point 4.1.3 Look to develop a protocol agreeing that when a customer is accepted as homeless with a vulnerability the appropriate health / social care services are provided.</i>	Rachel Duckworth	April 17
Failure to refund Older persons housing worker	Y	This is an additional service but action plan 2.1.18 <i>To look to refund / embed post of Older Persons Housing Specialist (NEW)</i>	Louise Waltham	April 16
Young people rough sleeping	Y	Access to accommodation is available to all but further actions are set out in the updated action plan		

### Community of Identity: Carers of Older or Disabled People

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
N/A				
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

### Community of Identity: Disability

Evidence	Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
A number of customers approaching service have disabilities	Standard of living Identity, expression and self respect Health Productive and valued activities	<b>N</b>	<b>None</b>

<b>Details of Impact</b>	<b><i>Can negative impacts be justified?</i></b>	<b>Reason/Action</b>	<b>Lead Officer</b>	<b>Completion Date</b>
A customer with a disability may lose accommodation adapted to their needs.	<b>Y</b>	<b>Prevention action taken wherever possible.</b>	<b>Judi Dove</b>	Ongoing
A customer with a disability may find it harder to find alternative accommodation.	<b>Y</b>	<b>Housing Options advice given, work with Housing Standards and Adaptations, OY's</b>	<b>Judi Dove</b>	Ongoing
Suitable temporary / hostel accommodation may not be available in an emergency situation	<b>N/A positive</b>	<b>Reprovision of Ordnance Lane</b>	<b>Andy Kerr</b>	April 17
Where a 'short term disability' occurs (e.g. broken legs) there may be no suitable accommodation to facilitate a hospital discharge	<b>Y</b>	Use of temporary accommodation as interim duty	Judi Dove	Ongoing

## Community of Identity: Gender

Evidence	Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
A number of women use services	<p>Physical security, including freedom from violence and physical and sexual abuse.</p> <p>Individual, family and social life, including self-development, having independence and equality in relationships and marriage</p> <p>Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport.</p> <p>Identity, expression and self-respect, including freedom of belief and religion.</p>	<b>Negative</b>	<b>None</b>

<b>Details of Impact</b>	<b><i>Can negative impacts be justified?</i></b>	<b>Reason/Action</b>	<b>Lead Officer</b>	<b>Completion Date</b>
Need for specialist accommodation for women fleeing violence	<b>N Refuge will be retained</b>	<b>Ongoing commitment to IDAS but need to seek long term funding to maintain 24 hour service</b>	<b>Sarah Hill (IDAS)</b>	April 17
Some women may be vulnerable in mixed hostels	Y	Currently a pilot YACRO women's hostel but if unsustainable responsibility of exiting project to manage mixed hostels	Carl Wain	Oct 16

### **Community of Identity: Gender Reassignment**

<b>Evidence</b>	<b>Quality of Life Indicators</b>	<b>Customer Impact (N/P/None)</b>	<b>Staff Impact (N/P/None)</b>
Occasional customer	Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport. Physical security, including freedom from violence and physical and sexual abuse.	<b>None</b>	<b>None</b>



		Identity, expression and self-respect, including freedom of belief and religion.		
<b>Details of Impact</b>	<b><i>Can negative impacts be justified?</i></b>	<b>Reason/Action</b>	<b>Lead Officer</b>	<b>Completion Date</b>
Possible vulnerability if rough sleeping	Y	<b>Advice given to prevent rough sleeping. No further action required</b>	N/A	
Possible targeting if in hostels	Y	Responsibility of hostels to manage any targeting. Anti bullying / discrimination policies in place	N/A	

### Community of Identity: Marriage & Civil Partnership

<b>Evidence</b>	<b>Quality of Life Indicators</b>	<b>Customer Impact (N/P/None)</b>	<b>Staff Impact (N/P/None)</b>
		<b>None</b>	<b>None</b>

Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

**Community of Identity: Pregnancy / Maternity**

Evidence	Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
	<ul style="list-style-type: none"> <li>☐☐ Longevity, including avoiding premature mortality.</li> <li>☐☐☐☐ Health, including both well-being and access to high quality healthcare.</li> <li>☐☐☐ Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport.</li> <li>☐☐ Individual, family and social life, including self-development, having independence and equality in relationships and marriage.</li> </ul>	<b>N</b>	<b>None</b>

Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
If a birth was imminent action to vacate premises could be detrimental to the health and well being of the child and parent.	Y	All customers would be assessed on a case by case basis. Action may be delayed or depending on the severity the customer may be moved to alternative premises.	N/A	

**Community of Identity: Race**

Evidence	Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
Ethnic monitoring	<input type="checkbox"/> <input type="checkbox"/> Physical security, including freedom from violence and physical and sexual abuse. <input type="checkbox"/> <input type="checkbox"/> Health, including both well-being and access to high quality healthcare. <input type="checkbox"/> <input type="checkbox"/> Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport. <input type="checkbox"/> <input type="checkbox"/> Individual, family and social life,	<b>N</b>	<b>None</b>

		<p>including self-development, having independence and equality in relationships and marriage.</p> <p>☐☐☐ Identity, expression and self-respect, including freedom of belief and religion.</p> <p>☐☐ Legal security, including equality and non-discrimination before the law and equal treatment within the criminal justice system.</p>		
<b>Details of Impact</b>	<b><i>Can negative impacts be justified?</i></b>	<b>Reason/Action</b>	<b>Lead Officer</b>	<b>Completion Date</b>
If English is not the first language customers may not understand the implications of the situation / advice / homeless presentation.	Y	<p><b>Language Line is available for staff to use</b></p> <p><b>Interpreter services are available</b></p>	N/A	ongoing
	Y	To review provision of translated leaflets, in conjunction with other LA's	Becky Ward	April 18

### Community of Identity: Religion / Spirituality / Belief

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

### Community of Identity: Sexual Orientation

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
Number of customers will be L/G/B/ T		<input type="checkbox"/> <input type="checkbox"/> Physical security, including freedom from violence and physical and sexual abuse. <input type="checkbox"/> <input type="checkbox"/> Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport.	<b>Negative if not dealt with</b>	<b>None</b>

		<input type="checkbox"/> Individual, family and social life, including self-development, having independence and equality in relationships and marriage. <input type="checkbox"/> Identity, expression and self-respect, including freedom of belief and religion. <input type="checkbox"/> Legal security, including equality and non-discrimination before the law and equal treatment within the criminal justice system.		
<b>Details of Impact</b>	<b><i>Can negative impacts be justified?</i></b>	<b>Reason/Action</b>	<b>Lead Officer</b>	<b>Completion Date</b>
Possible vulnerability if rough sleeping	Y	<b>Advice given to prevent rough sleeping. No further action required</b>	N/A	
Possible targeting if in hostels	Y	Responsibility of hostels to manage any targeting, bullying and harassment policies in place	N/A	

## Access to services and employment

- Longevity, including avoiding premature mortality.
- Physical security, including freedom from violence and physical and sexual abuse.
- Health, including both well-being and access to high quality healthcare.
- Education, including both being able to be creative, to acquire skills and qualifications and having access to training and life-long learning.
- Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport.
- Productive and valued activities, such as access to employment, a positive experience in the workplace, work/life balance, and being able to care for others.
- Individual, family and social life, including self-development, having independence and equality in relationships and marriage.
- Participation, influence and voice, including participation in decision-making and democratic life.
- Identity, expression and self-respect, including freedom of belief and religion.
- Legal security, including equality and non-discrimination before the law and equal treatment within the criminal justice system.